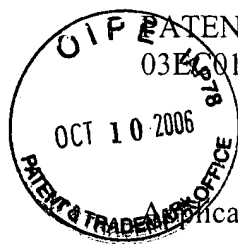


IFW



PATENT
03E012/90407

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hollatz et al.)
)
Serial No.: 10/788,231)
)
Filed: 26 February 2004)
)
For: SESSION TO TRACK ACTUAL)
E-MAIL HANDLING TIME)
)
Art Unit: 2142)
)
Examiner: Rupal Dharia)
)

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

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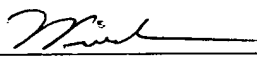
In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98, applicant submits a list of documents, general remarks, and an attached Form PTO/SB/08A.

<u>U.S. Patent Number</u>	<u>Date of Issue</u>	<u>Inventor</u>
5,555,179	10 September 1996	Koyama et al.
5,765,033	09 June 1998	Miloslavsky
5,926,539	20 July 1999	Shtivelman
5,946,387	31 August 1999	Miloslavsky
5,953,332	14 September 1999	Miloslavsky
5,953,405	14 September 1999	Miloslavsky
6,002,760	14 December 1999	Gisby
6,021,428	01 February 2000	Miloslavsky
6,044,145	28 March 2000	Kelly et al.
6,044,368	28 March 2000	Powers
6,067,357	23 May 2000	Kishinsky et al.

6,108,711	22 August 2000	Beck et al.
6,138,139	24 October 2000	Beck et al.
6,167,395	26 December 2000	Beck et al.
6,170,011	02 January 2001	Beck et al.
6,175,563	16 January 2001	Miloslavsky
6,175,564	16 January 2001	Miloslavsky et al.
6,185,292	06 February 2001	Miloslavsky
6,345,305	05 February 2002	Beck et al.
6,373,836	16 April 2002	Deryugin et al.
6,389,007	14 May 2002	Shenkman et al.
6,393,015	21 May 2002	Shtivelman
6,732,156	04 May 2004	Miloslavsky

It is respectfully requested that the above patents be given consideration by the Examiner and made of record in the captioned patent application.

Respectfully submitted,
WELSH & KATZ, LTD.

By: 
L. Friedman
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3 October 2006
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Applicants: Hollatz et al.
Title: SESSION TO TRACE ACTUAL E-MAIL HANDLING TIME
Serial No.: 10/788,231
Filing Date: 26 February 2004
Docket No. 03EC012/90407

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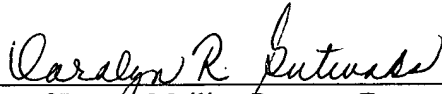
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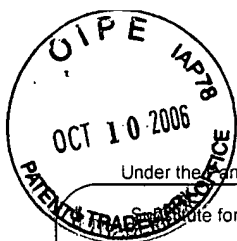
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Application Number	10/788,231
Filing Date	26 February 2004
First Named Inventor	Hollatz et al.
Art Unit	2142
Examiner Name	Rupal Dharja
Attorney Docket Number	03EC012/90407

Sheet

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of

2

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
	A	us- 5,555,179	09/10/1996	Koyama et al.	
	B	us- 5,765,033	06/09/1998	Miloslavsky	
	C	us- 5,926,539	07/20/1999	Shtivelman	
	D	us- 5,946,387	08/31/1999	Miloslavsky	
	E	us- 5,953,332	09/14/1999	Miloslavsky	
	F	us- 5,953,405	09/14/1999	Miloslavsky	
	G	us- 6,002,760	12/14/1999	Gisby	
	H	us- 6,021,428	02/01/2000	Miloslavsky	
	I	us- 6,044,145	03/28/2000	Kelly et al.	
	J	us- 6,044,368	03/28/2000	Powers	
	K	us- 6,067,357	05/23/2000	Kishinsky et al.	
	L	us- 6,108,711	08/22/2000	Beck et al.	
	M	us- 6,138,139	10/24/2000	Beck et al.	
	N	us- 6,167,395	12/26/2000	Beck et al.	
	O	us- 6,170,011	01/02/2001	Beck et al.	
	P	us- 6,175,563	01/16/2001	Miloslavsky	
	Q	us- 6,175,564	01/16/2001	Miloslavsky et al.	
	R	us- 6,185,292	02/06/2001	Miloslavsky	

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	5
		Country Code ³ "Number" ⁴ "Kind Code" ⁵ (if known)				

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Application Number	10/788,231
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First Named Inventor	Hollatz et al.
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Examiner Name	Rupal Dhar
Attorney Docket Number	03EC012/90407

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FOREIGN PATENT DOCUMENTS

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